



INVITATION

Experts Conference

Quality Assurance of Services in the Alps-Adriatic Area

The EU-Services Directive as a Basis for
Cross Border Administrative Cooperation



Date: October 14 – 15, 2009

Venue: WIFI – Klagenfurt, festival room, Europaplatz 1
Klagenfurt am Wörthersee

Organiser/ Organisation:

- Office of the Carinthian State Government, Department 7-
Commercial Law and Infrastructure/ Trade office
- Project group on Economy of the Alps-Adriatic Working
Community
- Secretariat General of the Alps-Adriatic Working Community/
Alps-Adriatic Branch Office of Carinthia

Agenda

October, 14

- 17.00 Reception held by Mayor Christian Scheider inside the festival
room of the town hall of the city of Klagenfurt
- 19.00 Dinner in the „Gasthaus im Landhaushof“
at the invitation of the Federal State Minister of Economy and
Alps-Adriatic Affairs for Carinthia, Dr. Josef Martinz

October, 15

- 10.00 Reception and presenter: Dr. Andrée Feyertag, Office of the
Carinthian State Government, Department 7 – Commercial
Law and Infrastructure / Product line section: Trade

Opening speech: Dr. János Kondor, Head of the Project
group on Economy of the Alps-Adriatic Working Community

Univ.-Lect. Dr. Hellwig Valentin, Secretary General of the
Alps-Adriatic Working Community/ Head of the Carinthian
Alps-Adriatic branch office

Dr. Albert Kreiner, Head of Department 7

Reception: Federal State Minister Dr. Josef Martinz
- 10.15 Hungarian lecturer (enquired)
- 10.30 *The standard contact person:* Mag. Barbara van
Liedekerke, European Commission, Directorate-General
for the Single European Market, Brussels (enquired)
- 11.00 *The Services Directive:* Giuseppe Montanaro,
Ministry of European Politics, Rome
- 11.15 *Services Directive in Austria:*
Dr. Alois Michner, Federal Ministry of Economics, Family
and Youth, Vienna
- 11.30 *Professional Register Model in Croatia:* Maja Pavičić,
Ministry of Economics, Labour and Entrepreneurship,
Zagreb
- 11.45 Coffee break
- 12.15 *The Austrian Model on Administrative Cooperation*
IMI: Mag. Christian Müller, Federal Ministry of Economics,
Family and Youth, Vienna

- 12.30 *Simple Procedures Online for Cross border Services (SPOCS):* Dipl. Ing. Franz Grandits, Office of the Styrian State Government, Graz
- 12.45 *Working across the borders– practical experience:* Astrid Legner, speaker for the guild of professional tourist guides – Carinthian Chamber of Commerce, professional group on Tourist Enterprises, Klagenfurt
- 13.00 Buffet for lunch
- 14.30 Workshops – Problem identification and proposals for solutions
- general framework for analysis
 - divers common activities
 - ideas

End at about 16.30

Hotels:

Hotel Sandwirth

Pernhartgasse 9
9020 Klagenfurt am Wörthersee
Tel. +43 (0)463 562 09
Fax: +43 (0)463 514322
e-mail: hotel@sandwirth.at
Single Room: € 95.-
Double Room: € 73.- p. p.

Hotel Moser Verdino

Domgasse 2
9020 Klagenfurt am Wörthersee
Tel. +43 (0)463 57 878
Fax: +43 (0)463 516765
e-mail: moserverdino@arcotel.at
Single Room: € 105,50
Double Room: € 65,50 p. p.

Hotel Goldener Brunnen

Karfreitstraße 14
9020 Klagenfurt am Wörthersee
Tel. +43 (0)463 57380-0
Fax: +43 (0)463 516520
e-mail: info@goldener-brunnen.at
Category 1: Single Room: € 69.-
Double Room: € 49.- p. p.
Category 2: Single Room: € 79.-/Double Room: € 60.- p. p.

Hotel Blumenstöckl Garni

10. Oktober Str. 11
9020 Klagenfurt am Wörthersee
Tel.: +43 (0)463 57793
Fax: +43 (0)463 57793-5
e-mail: mail@blumenstoeckl.at
Single Room: € 47,20
Double Room: € 38,15 p. p.

In case of reservation, the prices quoted above remain valid until at least two weeks before the conference.



Information:

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A registration form is enclosed with the invitation.



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Klagenfurt am Wörthersee
Die Landeshauptstadt

